The APPSI Review Board’s final report on 77M’s complaint against OPSI was published on its website on 30th September. The report makes a number of recommendations. OPSI had argued that, due to its nature, the complaint fell outside APPSI’s statutory remit to review; nevertheless OPSI notes the findings of the report and accepts its helpful recommendations and comments for future complaint handling. OPSI will seek to implement the recommendations within the next six months in liaison with the APPSI Review Panel and they will inform the new processes under the revised Regulations that are out for consultation. The issue arose initially from a complaint made to OPSI by 77M against Ordnance Survey which led to an investigation by OPSI and a report in April 2014 containing recommendations. Neither OPSI nor APPSI have powers to compel compliance with recommendations. OPSI will continue to monitor Ordnance Survey’s compliance with recommendations under the Information Fair Trader Scheme re-verification, starting 13 October 2014.