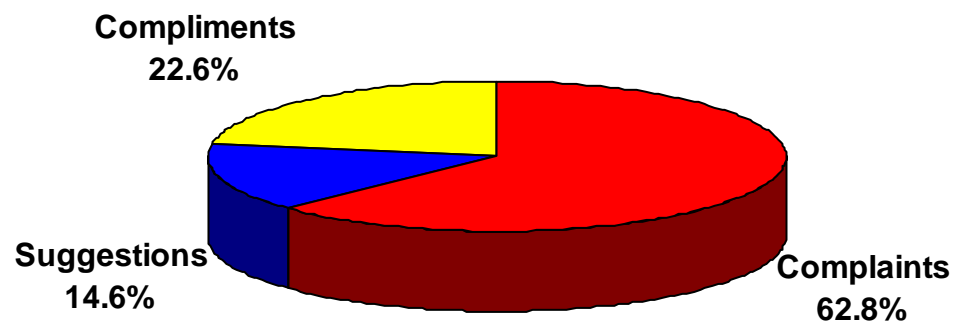




Complaints, compliments and suggestions to August 2008





Complaints

Detailed breakdown to August 2008

