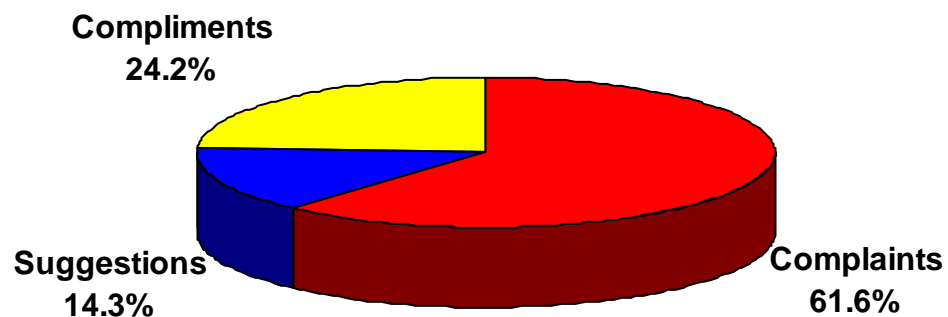




Complaints, compliments and suggestions to September 2008





Complaints

Detailed breakdown to September 2008

