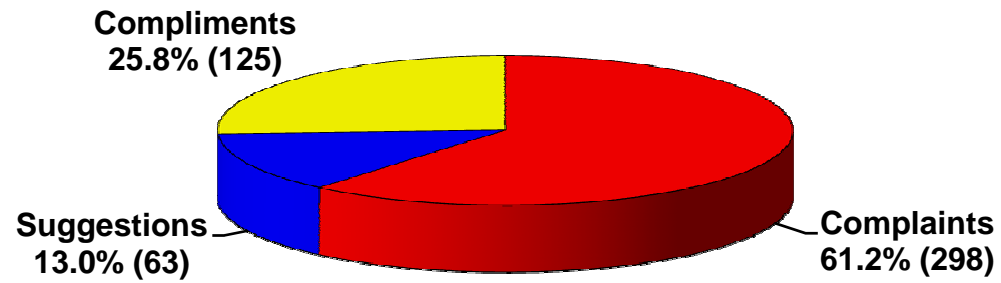




Complaints, compliments and suggestions to November 2008



Complaints

Detailed breakdown to November 2008

