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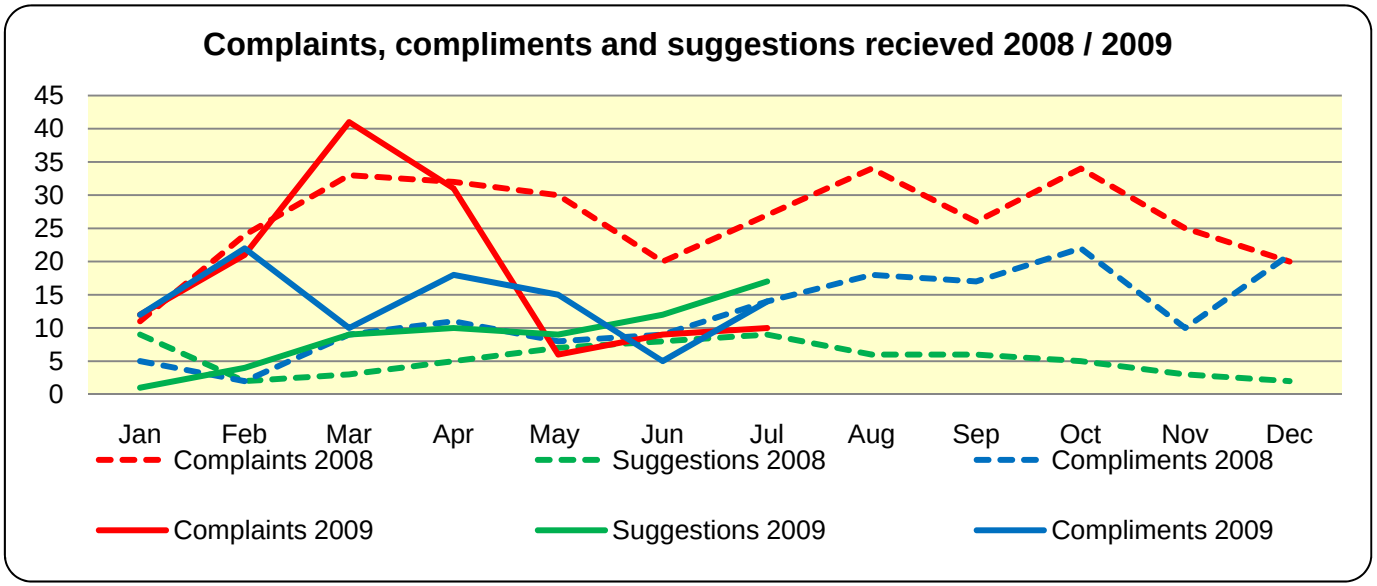
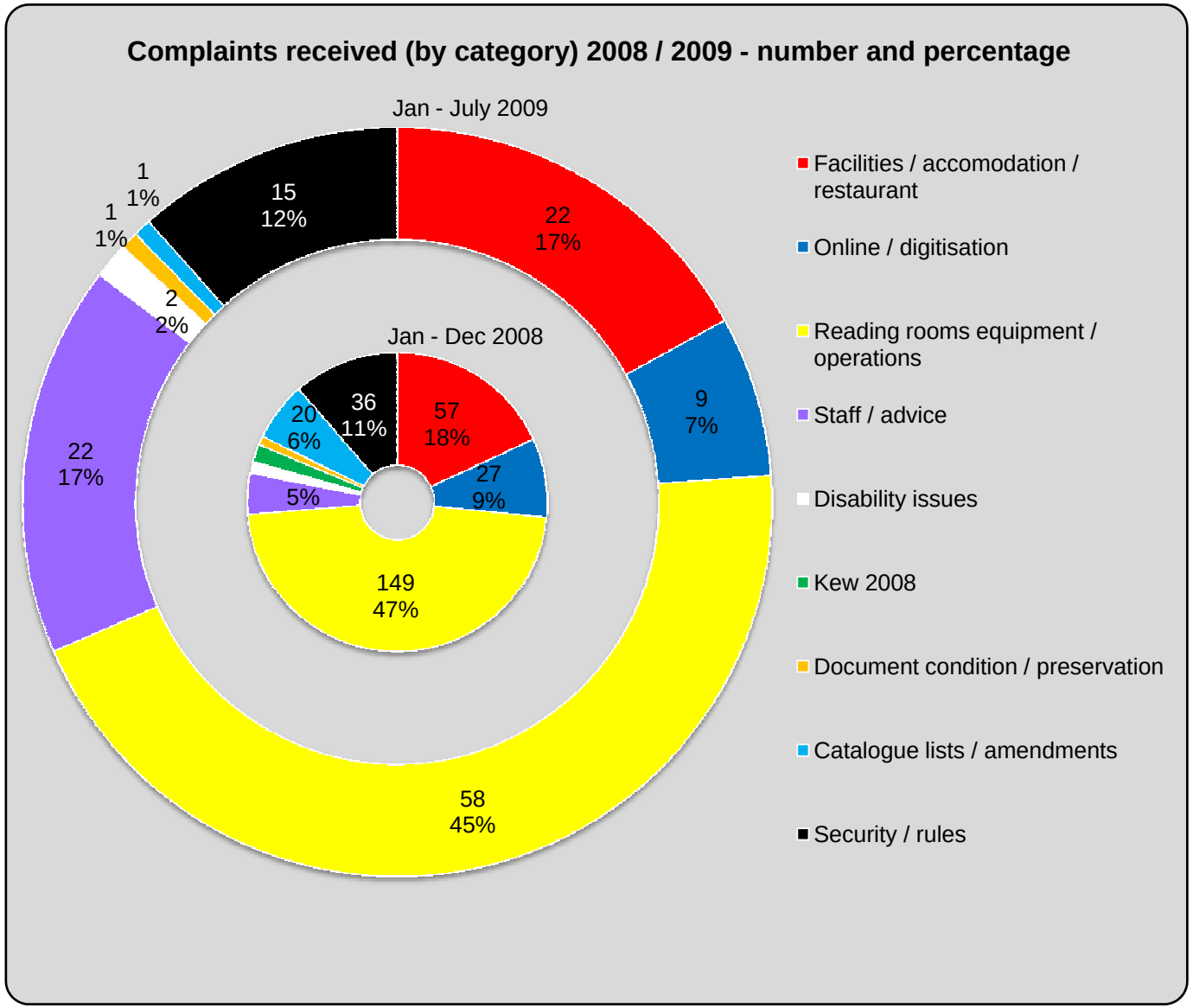


	jan	feb	march	april	may	june	july	aug	sept	oct	nov	dec	total
Complaints 2009	12	21	41	31	6	9	10						130
Suggestions 2009	1	4	9	10	9	12	17						62
Compliments 2009	12	22	10	18	15	5	14						96
Total	**25**	**47**	**60**	**59**	**30**	**26**	**41**	**0**	**0**	**0**	**0**	**0**	**288**

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