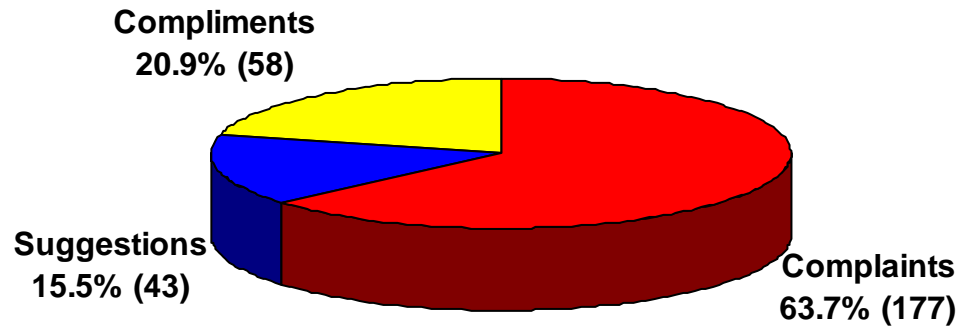




Complaints, compliments and suggestions to July 2008





Complaints

Detailed breakdown to July 2008

