5. Contractual records
1 Introduction

1.1 This guidance is aimed at Departmental Record Officers and purchasing or contract staff in Government departments and agencies. It reflects the (1999) state of the law but does not represent legal advice. The National Archives will endeavour to update the guidance in the light of new legislation but responsibility for checking on more recent enactments rests with the reader.

1.2 The role of Government purchasing and contract work has increased in importance over the last decade. It has become a critical element of corporate planning where the need for more accountable and effective government underpins much of a department’s work. Records created in the course of this work may be crucial in providing evidence of departmental effectiveness and in handling any litigation that might arise from it. They are also essential for auditing purposes.

1.3 The purpose of this guidance is to describe best practice for managing and disposing of contractual records created by government departments and agencies.
1.4 The legislation underpinning the retention of records relating to contracts is the Limitation Act 1980 (in Scotland the Prescription and Limitation (Scotland) Act 1973, as amended by similar legislation in 1984 and 1987).

Other relevant statutes include:

- Unfair Contract Terms Act 1977
- Latent Damage Act 1986
- Consumer Protection Act 1987

1.5 Retention scheduling: Buildings records and Retention scheduling: Accounting records are also relevant in the matter of the retention of contractual records.

2 Documentation

2.1 Departments should ensure that they keep a record of all contracts and related transactions on registered files. The files must contain a complete and accurate record of all internal and external documentation so that the stages and reasoning of the transactions are apparent.

Such accurate and authentic record keeping will ensure that an adequate audit trail is provided.

2.2 In addition to providing the means whereby a transaction can be audited, full and accurate record keeping of contractual matters provides:

- value for money, by ensuring that work can be executed promptly, swiftly and accurately
- evidence of what has occurred in the event of further development or discussion of the matter covered by the contract
- evidence in the event of accusations of error, fraud or impropriety
- precedents for future action, including any re-tendering process
2.3 The amount of documentation generated by different types of contract will vary according to the size of the transaction. It will usually consist of some or all of the following:

- conditions of contract
- tender invitation
- suppliers’ proposals
- tender receipt record
- evaluation criteria and report
- specification
- schedule of works
- drawings
- regulations (e.g., health and safety)
- bills of quantity
- surveys
- final accounts
- certificates (such as test, authorising payments, fire)
- minutes and papers of meetings
- claims and variations
- signed contract

3 Limitation Act 1980 and Prescription and Limitation (Scotland) Act 1973

3.1 The Limitation Acts, which apply to proceedings by and against the Crown, have the effect that proceedings to recover money must be instituted within six years of the money becoming due. If proceedings are not instituted within the relevant period, the claim is statute barred.

3.2 The direct effect of the Limitation Acts is therefore that many contractual records need to be retained for six years after the end of the contract. Similar considerations apply to other financial records (see Retention scheduling: Accounting records, para 2.2, 1998). Some
special contracts are executed under seal and the limitation period in these cases is twelve years.

3.3 While six years after the end of the contract may be the retention period for the majority of contractual records, a lesser period will be suitable for many:

records relating to contracts that are for £5,000 or less should not be kept for longer than 2 years after the end of the contract

records relating to contracts that are for a period of more than ten years should be reviewed when they are five years old to determine whether they are still needed for current business and thus for further retention. Thereafter they should be reviewed every five years.

3.4 A risk assessment of the destruction of contractual records should be undertaken to ensure that action taken is commensurate with departmental accountability and with the cost of further storage.

3.5 A model disposal schedule of contractual records, showing retention periods, follows:

**Schedule of Contractual Records**

General Notes:

1. Destroy records relating to contracts worth less than £5,000 when they are two years old.

2. Keep records relating to contracts worth more than £5,000 relating to goods, in accordance with the model schedule below.

   Retain those relating to services for two years after payment of the last account.

3. Assess records for further retention, where they relate to contracts for periods of more than ten years, when those records are five years old.

   Re-assess those retained records five years later.
<table>
<thead>
<tr>
<th>Type</th>
<th>Item</th>
<th>Description</th>
<th>Disposal (maximum period)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Policy matters</td>
<td>1</td>
<td>Policy on contracts, normally contained in a separate registered file series</td>
<td>First and second review</td>
</tr>
<tr>
<td>Initial proposal</td>
<td>2</td>
<td>End user requirement</td>
<td>Six years</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>List of approved suppliers</td>
<td>An active document – updated regularly</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>Statements of interest</td>
<td>One year from date of last paper</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>Draft specification</td>
<td>Destroy when specification has been agreed</td>
</tr>
<tr>
<td></td>
<td>6</td>
<td>Agreed specification</td>
<td>Six years from end of contract</td>
</tr>
<tr>
<td></td>
<td>7</td>
<td>Evaluation criteria</td>
<td>Six years from end of contract</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>Invitation to tender</td>
<td>Six years from end of contract</td>
</tr>
<tr>
<td>Tendering</td>
<td>9</td>
<td>Unsuccessful tender document</td>
<td>One year after date of last paper</td>
</tr>
<tr>
<td></td>
<td>10</td>
<td>Successful tender document</td>
<td>Six years from award of contract</td>
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<td></td>
<td>11</td>
<td>Background information supplied by department</td>
<td>One year after date of last paper</td>
</tr>
<tr>
<td></td>
<td>12</td>
<td>Interview panel – report and notes of proceedings</td>
<td>One year from end of contract</td>
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<tr>
<td></td>
<td>13</td>
<td>Commissioning letter</td>
<td>One year from end of contract</td>
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<tr>
<td></td>
<td>14</td>
<td>Signed contract</td>
<td>Six years from end of contract</td>
</tr>
<tr>
<td>Contract operation and monitoring</td>
<td>15</td>
<td>Reports from contractors</td>
<td>Two years from end of contract</td>
</tr>
<tr>
<td></td>
<td>16</td>
<td>Schedules of works</td>
<td>Two years from end of contract</td>
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<tr>
<td></td>
<td>17</td>
<td>Bills of quantity (building contracts)</td>
<td>Sixteen years</td>
</tr>
<tr>
<td></td>
<td>18</td>
<td>Surveys and inspections</td>
<td>a. Two years from date of last paper</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>b. Second review</td>
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</tbody>
</table>
Records Management retention scheduling 5. Contractual records

<table>
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<tr>
<th>Type</th>
<th>Item</th>
<th>Description</th>
<th>Disposal (maximum period)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contract operation and monitoring (continued)</td>
<td>19</td>
<td>Records of complaints</td>
<td>Six years from end of contract</td>
</tr>
<tr>
<td></td>
<td>20</td>
<td>Disputes over payment</td>
<td>Six years from end of contract</td>
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<tr>
<td></td>
<td>21</td>
<td>Final accounts</td>
<td>Six years from end of contract</td>
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<tr>
<td></td>
<td>22</td>
<td>Minutes and papers of meetings</td>
<td>Second review</td>
</tr>
<tr>
<td>Amendments to contracts</td>
<td>23</td>
<td>Changes to requirements</td>
<td>Six years from end of contract</td>
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<td></td>
<td>24</td>
<td>Forms of variation</td>
<td>Six years from end of contract</td>
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<td></td>
<td>25</td>
<td>Extensions to contract</td>
<td>Six years from end of contract</td>
</tr>
</tbody>
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4.1 Some contractual records will be associated with major policy developments in government departments. During the appraisal process review all the records relating to the same issue using the same criteria, particularly in accordance with The National Archives acquisition and disposition strategy and departmental operational selection policies.

This applies whether they are case papers, policy papers or contractual records. This might mean, for example, that some contractual records are kept with policy files for Second Review.

5 Retention in non-paper format

5.1 Some departments and agencies are transferring paper records to other media, such as microfiche, or holding the records in digital form. In these instances departments should follow the requirements of legal admissibility and in particular the contents of BSI DISC PD 0008, Code of practice for legal admissibility and evidential weight of information stored on electronic document management systems (1999) and BSI DISC PD 0010, Principles of good practice for information management.
6 Other publications and further information

6.1 The National Archives is working on a series of records management standards which aim to promote good practice in the management of public records throughout all stages of their life cycle:

- File creation
- Tracking records
- Disposal scheduling

6.2 We offer guidance on the retention of records common to most government departments.¹

6.3 We offer guidance on acquisition and appraisal including:

- How to compile an appraisal report
- The National Archives' appraisal policy
- The National Archives acquisition and disposition strategy

6.4 Further information on these and other aspects of the management of public records is available at nationalarchives.gov.uk/information-management/ or from:

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¹ Listed under “Retention” at nationalarchives.gov.uk/information-management/guidance/r.htm