Access to public records

A toolkit for practitioners involved in the sensitivity review and transfer of public records to The National Archives and other archives services

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Purpose of toolkit

This guidance is intended to replace the third edition (September 2006) of the Access to Public Records manual. With the full implementation of the Freedom of Information Act 2000 (FOIA) in January 2005, public access to records held by archives services and the basis for their closure on transfer was altered substantially. The Thirty Year rule was abolished and the previous manual’s guidance on extended closure and accelerated opening provisions was superseded. The FOIA now governs public access to public records. When the information in those records is environmental information as defined in the Environmental Information Regulations 2004, public access is governed by those Regulations, which are similar but not identical to the FOIA. For simplicity FOIA is used throughout this toolkit and Environmental Information Regulations specified only when provisions differ.

The Ministry of Justice (MoJ) and the Information Commissioner’s Office (ICO) issue guidance on FOIA exemptions (the reasons to withhold information). The Department for the Environment, Food and Rural Affairs (Defra) issues guidance on the Environmental Information Regulations. Part 2 of the Lord Chancellor’s code of practice on the management of records under section 46 of the FOIA sets out how records should be transferred to archives services.

The aim of this toolkit is to supplement advice regarding the transfer of public records to archives services. It is a reference tool for use by those involved in the sensitivity review of records and the transfer of closed records. The guidance is intended primarily for the transfer of public records held by government departments to The National Archives or other approved places of deposit but the principles and examples may also be relevant to the transfer of non-public records.

The FOIA has changed the legal framework governing access to all government information. We will revise this toolkit periodically to take note of precedents and other changes in legislation into account. The National Archives is grateful to all those colleagues in government departments and elsewhere who gave their time to reading the consultation draft and making suggestions.

We welcome comments and suggestions for future editions - email information.management@nationalarchives.gsi.gov.uk.
What are public records, and who is responsible for them?

Public Records are records that fall within the scope of the Public Records Act 1958 (PRA) as set out in Schedule 1 to that act. They are records created or received by government departments and their executive agencies, the armed forces, NHS authorities and the courts. They include the records of non-departmental public bodies (NDPBs) if they are Crown property but not those of bodies that own records in their own right, unless the NDPB is listed in the table following paragraph 3 of Schedule 1 to the PRA.

There are some explicit exclusions, for example registers of births, marriages, deaths and adoption; records wholly or mainly relating to Scottish affairs; and the permanent collections of public record museums and galleries. The act also gives the Lord Chancellor the power to determine whether a body’s records are public records or not and for bodies to be made public record bodies by Order in Council.

Scotland and Northern Ireland have their own record offices and legislative provisions for archives. The National Assembly for Wales has the power to establish a record office for Wales but has not yet done so.

The Chief Executive of The National Archives as Keeper of Public Records has the responsibility of coordinating and supervising the selection and transfer of records to The National Archives. Once records are in The National Archives, the Keeper is charged with preserving them, providing catalogues and indexes, allowing the public to consult them, providing copies of them, and lending them (subject to the Lord Chancellor’s approval) to exhibitions. Although the Keeper has custody of transferred records, departments can request the temporary return of documents transferred by them.

Every person responsible for public records must select those worthy of permanent preservation and transfer them to The National Archives or a place of deposit approved by the Lord Chancellor. Only a small fraction of public records are identified as suitable for permanent preservation in The National Archives or in places of deposit, and the great majority of those not selected are destroyed. The National Archives’ Acquisition and Disposition policies have been formulated in consultation with a broad spectrum of interest groups and are available from The National Archives.
**Legislative context**


The 1958 Act transferred responsibility for public records from the Master of the Rolls to the Lord Chancellor and established the post of Keeper of Public Records in its current form. The act provided that the public records selected for permanent preservation were to be transferred to The National Archives or to a place of deposit not later than 30 years after their creation. When they had been in existence for 50 years they were to be available for public inspection, unless action was taken to withhold them for longer. Before this act was passed, many departmental records stayed in their departments much longer and arrangements for public access were variable across government.

The act was amended in 1967 to reduce the closure period from 50 to 30 years. This closure period was removed by the FOIA which came into operation on 1 January 2005, providing a new statutory framework for access to public records. The date of transfer was not changed and so the deadline for transfer of records remains at 30 years.

Section 45 of the [Constitutional Reform and Governance Act 2010](https://www.legislation.gov.uk/acts/2010/cap10) (CRAG Act) amended PRA s3(4) by reducing the deadline for transfer from 30 years to 20 years. Section 46 of the CRAG Act amended the FOIA s62 by bringing forward the date at which a record becomes a historical record from 30 to 20 years. Section 46 of CRAG Act also amended the duration of some FOI exemptions specifically. These CRAG Act provisions have not yet been implemented.

The PRA also provides for an Advisory Council to advise the Lord Chancellor on various public records matters as outlined later in this toolkit.

**Deposited records**

The Keeper is empowered to accept records which are not public records. This is done where the Keeper is of the view that the records merit permanent preservation, and the body generating the records agrees to deposit them. The body and The National Archives enter into an agreement which usually provides for the records to be accessible on the same basis as public records.
The organisation making the deposit must carry out the necessary selection and preparation work under the supervision and guidance of The National Archives staff. The copyright status of information in the records remains unaffected by the deposit.

For further information see:

- [Public Records Act and public records system](#)
- [Lord Chancellor’s code of practice on the management of records under section 46 of the Freedom of Information Act](#)
- [Freedom of Information Act 2000](#)
- [Environmental Information Regulations 2004](#)

**Principles for determining access status of records on transfer**

**Introduction**

Public records selected for permanent preservation should be transferred to The National Archives or an approved place of deposit by the time the records become historical records, unless the Lord Chancellor authorises a department to keep them for longer.

Departments should have effective arrangements to determine which records should be selected for permanent preservation and whether they should be retained in the department, designated as open on transfer or transferred as closed.

The process of determining whether they should be retained or access should be restricted is called sensitivity review.

**Transfer or retention**

When sensitivity reviewing records a department may identify records which are appropriate for retention within the department after they become historical records, under section 3(4) of the [Public Records Act 1958](#) (see Retention of public records by departments). Departments should submit applications to The National Archives for review and advice. The Advisory Council will then consider the case in favour of retention beyond the 30 year period. The Advisory Council will consider the case for retaining individual records, unless there is already in place a standing
authorisation by the Lord Chancellor for the retention of a whole category of records. It will consider such applications on the basis of the guidance in chapter 9 of the White Paper Open Government (Cm 2290, 1993) or subsequent revisions of government policy on retention. If it is satisfied with the application it will recommend the Lord Chancellor approve it.

**Closure on transfer**

Public records transferred to archives services should be made available for public inspection (transferred as open) unless exemptions under the Freedom of Information Act (FOIA) have been identified and are considered to still apply at time of transfer. This includes exemption under the Environmental Information Regulations and prohibitions on access in other legislation. Restrictions on public access should only be placed with good reason, giving due weight to the passage of time in causing any prejudice if records are open. In reviewing records for release, departments should ensure that records become available to the public at the earliest possible time, and if they are to be transferred as closed a date at which the closure period will be ended or reviewed should be specified.

Researchers have a right to make an FOI request for a closed record at any time, and closed records must be reviewed if a request is received. The review process includes consultation with the responsible transferring body which, for public records, is a requirement under the FOIA s66.

**General access principles**

Greater openness is of long term benefit both to the citizen and to the Government. The FOIA contains exemptions to protect legitimate interests and sensitivities but public access should not be restricted unless there is good reason to do so. Transferring authorities should identify which records require closure on transfer; which FOI exemptions apply and why; and how long records should be held as closed by archives services before they are either opened or re-reviewed.

1) **Closure should be specific**

   Transferring departments should specify the grounds for closing records under the FOIA and explain why exemptions apply. These details may be withheld from the public if the exemption and its application is itself sensitive (for example information supplied by security bodies).

   As a general rule records should remain closed where the public interest in keeping them closed outweighs that of making them available (this applies to qualified exemptions only).
Departments should identify which records, or potentially which parts of records, require closure and apply restrictions appropriately. Large numbers of records should not be closed if only a few actually contain sensitive information. If there are multiple reasons for closure then identify all of them.

2) Closure should be for a limited time span

Closure should be for a finite time as sensitivity reduces over time. In certain circumstances such as international sensitivity, it is not always possible at the time of transfer to identify a specific date at which records can be opened. In this case a date should be set for when the record should next be reviewed by the department to assess whether continued closure is required.

Closure periods are set from the end date of the record rather than that of an incident or specific documents within a file. It is highly unlikely that a closure period beyond 100 years will be required and permanent closure periods will not be accepted.

3) Closure should be applied consistently

Closure should be consistent with the FOIA and other relevant legislation. Information which a department would provide if it received an FOI request should not be closed on transfer to an archives service. Access conditions should also be consistent with similar information in other transferred records or created by different departments. To this end departments should consult with other authorities as necessary during the sensitivity review process.

For further information see:

MoJ guidance on exemptions

ICO guidance on exemptions

Defra guidance on Environmental Information Regulations
Freedom of information exemptions

The Freedom of Information Act 2000 repealed virtually the whole of section 5 of the Public Records Act 1958 which concerned access to public records. The text that applies to The National Archives (at s5(3)) now reads:

It shall be the duty of the Keeper to arrange that reasonable facilities are available to the public for inspecting and obtaining copies of public records in the Public Record Office which fall to be disclosed in accordance with the Freedom of Information Act 2000

Thus access to information in public records is provided under the FOIA although physical access to the records themselves falls under the PRA.

Under the FOIA there is a presumption of openness, irrespective of the date of the record, unless an exemption applies. There are two categories of exemption: those which confer an absolute exemption; and those for which the public authority seeking to rely on the exemption has to establish that the public interest in maintaining the exemption outweighs the public interest in disclosing the information (qualified exemptions). All exemptions in the Environmental Information Regulations are qualified and are called exceptions.

Some FOI exemptions automatically cease to apply after 30 years or some other pre-defined period. In the case of exemptions without a pre-defined cut-off date (indefinite exemptions), the information will remain exempt for as long as the criteria for the use of the exemption continues to be applicable.

The need to apply an exemption, or to apply it in the public interest, will generally diminish as time passes so that such records can be released eventually. The exemption for personal information (s40) ceases to apply when the individual concerned is no longer alive.

Summary of FOI Exemptions

All references to 30 years are subject to adjustment as a result of the Constitutional Reform and Governance Act 2010 section 46.
This table shows the exemptions to the rights to information, noting their duration and also whether the public interest test applies.

* Lord Chancellor indicates that the Lord Chancellor must be consulted about a proposed refusal to disclose in the public interest information in a record in The National Archives or in a record retained under PRA s3(4).

<table>
<thead>
<tr>
<th>Section</th>
<th>Exemption</th>
<th>Absolute or public interest test?</th>
<th>Class or prejudice test?</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>21</td>
<td>Information already accessible (through another act or included in Publication Scheme)</td>
<td>Absolute</td>
<td>Class</td>
<td>Disapplied for records over 30 years old in The National Archives</td>
</tr>
<tr>
<td>22</td>
<td>Information intended for future publication (whether the date is determined or not)</td>
<td>Public interest</td>
<td>‘reasonableness’ test</td>
<td>Disapplied for records over 30 years old in The National Archives</td>
</tr>
<tr>
<td>23</td>
<td>Information supplied by, or relating to, bodies dealing with security matters (named)</td>
<td>Absolute unless in an historical record in The National Archives</td>
<td>Class</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>24</td>
<td>National security</td>
<td>Public interest</td>
<td>Prejudice test (using different words: ‘for the purpose of safeguarding national security' implies a test)</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>26</td>
<td>Defence</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>27 (1)</td>
<td>International relations - prejudice</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>Section</td>
<td>Exemption</td>
<td>Absolute or public interest test?</td>
<td>Class or prejudice test?</td>
<td>Duration</td>
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<tr>
<td>27 (2)</td>
<td>International relations – information provided in confidence by other states or international organisations or courts</td>
<td>Public interest</td>
<td>Class</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>28</td>
<td>Relations within the UK (between the UK government, the Scottish Administration, the National Assembly for Wales and the Executive Committee of the Northern Ireland Assembly)</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>30 years * Lord Chancellor</td>
</tr>
<tr>
<td>29</td>
<td>The economy</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>30(1)</td>
<td>Criminal investigations and proceedings conducted by the authority</td>
<td>Public interest</td>
<td>Class</td>
<td>Indefinite * Lord Chancellor</td>
</tr>
<tr>
<td>30(2)</td>
<td>Relating to civil or criminal investigations and proceedings which use confidential sources</td>
<td>Public interest</td>
<td>Class</td>
<td>Indefinite * Lord Chancellor</td>
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<tr>
<td>32</td>
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<td>Class</td>
<td>30 years</td>
</tr>
<tr>
<td>33</td>
<td>Audit functions</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>30 years * Lord Chancellor</td>
</tr>
<tr>
<td>Section</td>
<td>Exemption</td>
<td>Absolute or public interest test?</td>
<td>Class or prejudice test?</td>
<td>Duration</td>
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<tr>
<td>34</td>
<td>Parliamentary privilege</td>
<td>Absolute</td>
<td>Prejudice test in different words ('for the purposes of avoiding an infringement of the privileges of either House’ implies a test)</td>
<td>Indefinite</td>
</tr>
<tr>
<td>35 (1)(a)</td>
<td>Formulation of government policy</td>
<td>Public interest</td>
<td>Class</td>
<td>30 years * Lord Chancellor</td>
</tr>
<tr>
<td>35 (1)(b)</td>
<td>Ministerial communications</td>
<td>Public interest</td>
<td>Class</td>
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</tr>
<tr>
<td>35 (1)(c)</td>
<td>Law Officers’ advice</td>
<td>Public interest</td>
<td>Class</td>
<td>30 years * Lord Chancellor</td>
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<tr>
<td>35 (1)(d)</td>
<td>Operation of Ministerial Private Office</td>
<td>Public interest</td>
<td>Class</td>
<td>30 years * Lord Chancellor</td>
</tr>
<tr>
<td>36</td>
<td>Prejudice to effective conduct of public affairs</td>
<td>Public interest except for information held by either House of Parliament</td>
<td>Prejudice test</td>
<td>30 years * Lord Chancellor</td>
</tr>
<tr>
<td>37(1)(a), (aa), (ab),</td>
<td>Communications with Royal Family and Household (Sovereign and person who is or becomes heir and second heir)</td>
<td>Absolute</td>
<td>Class</td>
<td>CRAG Act has changed s37(1)(a) by splitting it into several parts 20 years or five years after death of person concerned, whichever is later</td>
</tr>
<tr>
<td>Section</td>
<td>Exemption</td>
<td>Absolute or public interest test?</td>
<td>Class or prejudice test?</td>
<td>Duration</td>
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</tr>
<tr>
<td>37(1)(ac)</td>
<td>Communications with other members of the Royal Family not on behalf of those covered by (a)-(ab)</td>
<td>Public interest</td>
<td>Class</td>
<td>20 years or five years after death of person concerned, whichever is later * * Lord Chancellor</td>
</tr>
<tr>
<td>37 (1)(ad)</td>
<td>Communications with the Royal Household not on behalf of those covered by (a)-(ab)</td>
<td>Public interest</td>
<td>Class</td>
<td>20 years or five years after death of Sovereign contemporary with the information, whichever is later * * Lord Chancellor</td>
</tr>
<tr>
<td>37 (1)(b)</td>
<td>Honours</td>
<td>Public interest</td>
<td>Class</td>
<td>60 years * * Lord Chancellor</td>
</tr>
<tr>
<td>38</td>
<td>Health and safety</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>Indefinite * * Lord Chancellor</td>
</tr>
<tr>
<td>39</td>
<td>Environmental information (obliged to make available under the Aarhus convention, or would be obliged but for an exemption in Regulations under s 74)</td>
<td>Public interest</td>
<td>Class</td>
<td>Indefinite * * Lord Chancellor</td>
</tr>
<tr>
<td>40 (1)</td>
<td>Personal information where the applicant is data subject</td>
<td>Absolute</td>
<td>Class</td>
<td>Lifetime of data subject</td>
</tr>
<tr>
<td>Section</td>
<td>Exemption</td>
<td>Absolute or public interest test?</td>
<td>Class or prejudice test?</td>
<td>Duration</td>
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<tr>
<td>---------</td>
<td>---------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>40 (2)</td>
<td>Personal information where the applicant is a third party</td>
<td>Absolute in relation to categories (a)-(d) data, qualified in relation to category (e) data</td>
<td>Prejudice test in different and complex words (disclosure should not cause breach of the Data Protection Principles)</td>
<td>Lifetime of data subject</td>
</tr>
<tr>
<td>41</td>
<td>Information provided in confidence</td>
<td>Absolute</td>
<td>Variation of prejudice test (breach of confidence must be ‘actionable’)</td>
<td>Indefinite</td>
</tr>
<tr>
<td>42</td>
<td>Legal professional privilege</td>
<td>Public interest</td>
<td>Variation of prejudice test (claim could be maintained in legal proceedings)</td>
<td>30 years ** Lord Chancellor</td>
</tr>
<tr>
<td>43(1)</td>
<td>Trade secret</td>
<td>Public interest</td>
<td>Class</td>
<td>30 years ** Lord Chancellor</td>
</tr>
<tr>
<td>43(2)</td>
<td>Commercial interests</td>
<td>Public interest</td>
<td>Prejudice test</td>
<td>30 years ** Lord Chancellor</td>
</tr>
<tr>
<td>44</td>
<td>Prohibitions on disclosure:</td>
<td>Absolute</td>
<td>Class</td>
<td>Indefinite</td>
</tr>
<tr>
<td></td>
<td>(a) acts</td>
<td></td>
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<tr>
<td></td>
<td>(b) community obligations</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>(c) contempt of court</td>
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</tr>
</tbody>
</table>
# Information exemptions (exceptions) in the Environmental Information Regulations

<table>
<thead>
<tr>
<th>Regulation</th>
<th>Exception</th>
<th>Absolute or public interest test?</th>
<th>Duration</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>12(3) and 13</td>
<td>Personal information</td>
<td>As FOIA s40</td>
<td>Lifetime of data subject</td>
<td></td>
</tr>
<tr>
<td>12(5)(a)</td>
<td>International relations, defence, national security or public safety</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td></td>
</tr>
<tr>
<td>12(5)(b)</td>
<td>Course of justice, ability of a person to receive a fair trial or ability of a public authority to conduct a criminal or disciplinary inquiry</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td></td>
</tr>
<tr>
<td>12(5)(c)</td>
<td>Intellectual property rights</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td></td>
</tr>
<tr>
<td>12(5)(d)</td>
<td>Confidentiality of proceedings of that or any other authority where such confidentiality is provided by law</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td>Cannot be used if information relates to emissions</td>
</tr>
<tr>
<td>12(5)(e)</td>
<td>Confidentiality of commercial or industrial information where such confidentiality is provided by law to protect a legitimate economic interest</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td>Cannot be used if information relates to emissions</td>
</tr>
</tbody>
</table>
### Data Protection and personal information

#### Introduction

The purpose of data protection legislation is to ensure the proper use of personal information about living individuals. It does this by imposing obligations on those who hold such personal information and giving rights to those the information is about - data subjects.

Archivists have a different role in relation to personal data from those who collected the personal data in the first place. First, they do not control the type of data collected, because they were not involved in why, when and how it was originally collected and used for business purposes; second, their interest in the personal information lies in its value as a record of its time that can be used in future research, and its current accuracy is therefore not of concern; and third they have no interest in the future of the individual data subject, only their past.

<table>
<thead>
<tr>
<th>Regulation</th>
<th>Exception</th>
<th>Absolute or public interest test?</th>
<th>Duration</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>12(5)(f)</td>
<td>Interests of person who provided information where that person:</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td>Cannot be used if information relates to emissions</td>
</tr>
<tr>
<td></td>
<td>(i) was not under, and could not have been put under, a legal obligation to supply it to that or any other authority</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(ii) circumstances of supply are not such that any authority is entitled, apart from EIR, to disclose it, and</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>(ii) has not consented to its disclosure</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12(5)(g)</td>
<td>The protection of the environment to which the information relates</td>
<td>Public interest test</td>
<td>Indefinite</td>
<td>Cannot be used if information relates to emissions</td>
</tr>
</tbody>
</table>

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This means that the activities of archivists can sit uneasily within the data protection legislative field, as at times they are obliged to comply with provisions which were designed for a different purpose. However the Data Protection Act 1998 (DPA), which came into force in March 2000 (amended by the Freedom of Information Act in 2005), does recognise the importance of data being kept for historical purposes, and contains provisions for this to be achieved within the framework of the legislation.

The DPA imposes a duty on those holding personal data to register their personal data with the Information Commissioner, to comply with eight data protection principles, and to allow people to access and, in certain circumstances, to correct data that relates to them. With the implementation of the FOIA, the DPA has been extended in scope so it that it applies to all information about living individuals held by public authorities, whatever the format or structure of the records.

The National Archives, Society of Archivists, Records Management Society and National Association for Information Management produced a Code of practice for records managers and archivists under s 51(4) of the Data Protection Act 1998 which may be of interest.

**Archiving personal data for research purposes, s33**

The definition of research purposes in the DPA includes processing for historical research purposes. This is an important section for records managers and archivists, as it lays down the conditions with which the data controller of an archive should comply if the archive is to be exempt from compliance with various other requirements of the act. A similar provision for sensitive personal data is in SI 2000 No 417, The Data Protection (Processing of Sensitive Personal Data) Order 2000.

Without the benefit of these provisions, archiving data could be in breach of the second and fifth data protection principles. The second data protection principle requires that personal data shall only be obtained for one or more specified and lawful purposes and shall not be further processed in a manner which is incompatible with such purpose(s). The fifth data protection principle requires that personal data shall not be kept for longer than is necessary for such purpose(s).
Section 33 provides that processing for research purposes is compatible with the purposes for which the data were collected, and the data may be kept indefinitely if the relevant conditions apply. These are:

- that the data are not processed to support decisions about individuals, and
- that substantial damage or substantial distress is not likely to be caused to any data subject

Personal data can be selected for permanent preservation, and stored, if these two conditions apply, on condition that the other data protection principles are complied with.

Note that The National Archives has registered personal data in transferred records to the Information Commissioner with a special purpose of processing of archival preservation.

**Closure of personal information**

The most common reason for records at archives services to be closed is that they contain personal information about an identifiable living individual and disclosure would breach one of the Data Protection Principles (FOIA s40). Note that the name of a person may not in itself be enough to make the person identifiable and it usually depends on the context in which it appears or the presence of supplementary information enabling a person to be identified.

Usually such information falls within the DPA’s definition of sensitive personal data, namely information on a data subject's:

- racial or ethnic origin
- political opinions
- religious, or other, beliefs
- trade union membership
- health (physical or mental)
- sex life
- offences, committed or allegedly committed
- details of proceedings for offences

The Ministry of Justice and the Information Commissioner’s Office have issued guidance on what personal information should be considered exempt. Note that not all sensitive personal information need be withheld for the full lifetime of the data subject. The particular content and
context of the information may allow earlier access. Guidance on closure periods should be applied on a case by case basis.

One difficulty is establishing whether the person to whom the information relates is still alive. In practice, in most circumstances it is usually impossible for a department or archives service to know if an individual is still living and impracticable for them to find out. The Advisory Council has recommended that a lifetime of 100 years should be assumed. Thus if a person is aged 30 in a 1950 record and the information should not be released during their lifetime, the closure period is until the end of 2020 (open on 1 January 2021).

If a person’s age is not known, estimate the closure period. If it is obvious the person is an adult then the estimated age at the time of the record should be 16. If it is not obvious what age a person is from contextual evidence then the full 100 year closure period should be used, for example, where it could be a child who is the victim of crime. It may be possible from contextual evidence to reduce the closure period, for example because it is known a person has a professional qualification that requires several years of training or where a person is applying for a benefit such as a pension that has a minimum age. In these circumstances the closure period should be reduced accordingly.

**Procedures for closure on transfer**

**Sensitivity review**

Departments should consider sensitivity review as an integral part of the transfer process with the appropriate policies and procedures for identifying exempt information and consulting with other bodies. Before records are transferred to The National Archives or an approved place of deposit, the transferring body must determine their access status (the sensitivity review). The purpose of the sensitivity review is to:

- consider whether any information should be retained in the department instead of transferred to an archives service
- consider whether any information should not be open on transfer because one or more Freedom of Information exemptions apply.
- consider whether any exempt information should nonetheless be released in the public interest
- confirm remaining information can also be released as no FOI exemptions apply
If the sensitivity review identifies information which should not to be released to the public because one or more FOI exemptions apply, the department should prepare an application schedule identifying this information precisely, citing the relevant exemption(s), explaining why the information should not be released and identifying a date at which either release would be appropriate or the case for release should be reconsidered. Departments should consider whether parts of records might be released if the sensitive information were blanked out (see Annex B on Redaction).

Steps in this process should include:

- consulting internally to determine whether the record is likely to contain sensitive information
- making an interim decision
- consulting externally, as appropriate, including with The National Archives if closure is proposed
- confirming or amending the closure decision and adding to the closure application

Where the information is environmental information, the application should cite the appropriate exception in the Environmental Information Regulations. If section 44 1(a) is cited the relevant statute bar that prohibits disclosure should be cited.

When making access decisions it is important to:

- consider what security levels or classifications are on the record and whether these have short or long term implications
- consider what personal information is contained in the record and whether it still should be closed given the passage of time
- discuss closure with staff who are familiar with the records and any related sensitivity issues or legislative requirements and
- consider the access status of similar records in archives services

The National Archive’s closure application form is online, along with guidance notes on completing it.

The closure application must be submitted to The National Archives for review and advice prior to transfer. This must be before the records containing the information become historical records.
The Lord Chancellor’s Advisory Council on National Records and Archives (the Advisory Council) will consider the case in favour of withholding the records for a longer period.¹

The Advisory Council will respond as follows:

- by accepting that the information may be withheld and earmarking the records for release or re-review at the date identified by the department
- by accepting that the information may be withheld but asking the department to reconsider the date designated for release or re-review
- by questioning the basis on which it is deemed that the information may be withheld and asking the department to reconsider the case

Where records are being transferred to The National Archives or a place of deposit early (that is, ahead of the statutory deadline) and the intention is that they remain closed even after they become historical records, a similar application should be submitted prior to transfer explaining which exemptions apply and why. However there will be no formal review of these designations and the Advisory Council is not involved.

**Opening of records**

When an exemption has ceased to apply under section 63 of the FOIA the records will automatically become available to members of the public on the day specified in the finalised schedule (the schedule after it has been reviewed by the Advisory Council). In other cases, if the authority concerned wishes further to extend the period during which the information is to be withheld in accordance with the FOIA, it should submit a further application explaining the continued sensitivity of the information. This is to be done before the expiry of the period stated in the earlier schedule. The Advisory Council will then review the application in accordance with the process described above.

Access restrictions can be withdrawn at any time if it becomes clear that the restriction is no longer appropriate. The relevant department should inform The National Archives if this is the case but be aware that other interested parties involved in the sensitivity review process for transferred records should also be consulted.

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¹ For more information about the role of the Advisory Council see [nationalarchives.gov.uk/documents/ac_role.pdf](http://nationalarchives.gov.uk/documents/ac_role.pdf) and Annex A
Records outside The National Archives

Places of Deposit

Section 4(1) of the Public Records Act 1958 provides

If it appears to the Lord Chancellor that a place outside the Public Record Office affords suitable facilities for the safe-keeping and preservation of records and their inspection by the public he may, with the agreement of the authority who will be responsible for records deposited in that place, appoint it as a place of deposit as respects any class of public records selected for permanent preservation under this act.

The section continues, dealing with various local courts’ records to be kept in the local area, and administrative arrangements for movement and transfer of records. The power to appoint places of deposit has been delegated by the Lord Chancellor to the Keeper of Public Records and his staff.

There are three different categories of places of deposit. The most numerous category is that of the local authority archives services, throughout England and Wales, holding public records (for example, court and hospital records) of strong local interest. Some national institutions, such as the British Museum or the Imperial War Museum, are appointed to hold their own administrative records. They may also be appointed to hold specialist material such as public record films. The National Sound Archive, part of the British Library, holds government material in the form of sound recordings. The PRA s 5(5) imposes an obligation on those responsible for places of deposit to make arrangements for public access comparable with those for public records at The National Archives. There is guidance on applying FOI to public records in places of deposit.

Places of deposit are expected to match as far as possible the standards found in The National Archives. These standards are set out in greater detail in The National Archives Standard for Record Repositories (2004).

Temporary return to the department

The PRA gives the Keeper various duties and responsibilities in relation to records. Section 4(6) gives the department or office that transferred the records the right to have them returned temporarily, either from The National Archives or a place of deposit. Departments are strongly
encouraged to send back records as soon as possible, and keep them for an absolute maximum of one year. If open records which have been temporarily returned to the department are asked for by a reader at The National Archives, or at a place of deposit, they should be sent back to The National Archives or the place of deposit by the department as soon as possible.

**Public records stored by contractors/specialist storage but in the custody of The National Archives**

Some records require housing in special conditions. Section 2(4)(f) empowers the Keeper to make arrangements for such records to be kept under the required conditions at places outside The National Archives at Kew. For example, Public record films have been transferred to the British Film Institute’s National Film and Television Archive (NFTVA). Access to the NFTVA material is in principle the same but records to be viewed must be ordered in advance.

**Retention of public records by departments**

**Legal position**

Section 3(4) of the [Public Records Act 1958](https://www.legislation.gov.uk/ukpga/1958/21/section/3) requires departments to transfer to The National Archives - or to an approved place of deposit - those records which have been selected for permanent preservation. This must take place by the time the records are 30 years old, unless departments receive authorisation to keep (retain) them for longer. Provision for retention is made in the second part of s3(4)

> Provided that any records may be retained after the said period if, in the opinion of the person who is responsible for them, they are required for administrative purposes or ought to be retained for any other special reason and, where that person is not the Lord Chancellor, the Lord Chancellor has been informed of the facts and given his approval.

This provision refers not only to records selected for transfer and preservation but also to records not selected which departments need to retain for administrative use. Records cannot be retained without the Lord Chancellor’s approval which is given only after applications have been reviewed by the Advisory Council. Retained records that have been selected for permanent preservation are listed in The National Archives catalogue.
The White Paper Open Government (Cm 2290, 1993) required departments to review retained records, other than those retained for administrative purposes, every ten years, and to consider whether actual damage would be caused by their release (that is, transfer as open to an archives service). This was achieved by Lord Chancellor’s Instruments (LCIs) being made for a period of ten years or less.

Note that retention of records is not open-ended and does not necessarily make them inaccessible to the public. Retained records are still subject to Freedom of Information requests, made to the department holding the records. The only exception is for records held by those few bodies which are excluded from the operations of the Freedom of Information Act. For this reason the criteria for retention are not related to the exemptions under the FOIA.

Categories of retained documents

Administrative retention

Documents retained for administrative purposes fall into two categories. First are those which are in continued use. These could be maps relating to operations still under way, or contracts or leases which are still live. The second relates to records which will be transferred, in part at least, but the selection and sensitivity reviewing process has not been completed (backlogs).

Where records have been selected as suitable for permanent preservation, but are retained because of a continuing administrative need, departments are expected, wherever possible, to make them available to the public, and to inform the public of their availability. The Advisory Council now asks for details of such arrangements when considering applications of this type.

Where review, selection and transfer of records to The National Archives has not taken place before the records are 30 years old, the Lord Chancellor’s approval is necessary to legitimise the retention of the records within a department.

This type of retention is the exception, not the rule, and the Advisory Council scrutinises such applications with particular care. The department will need to specify when it expects to have transferred the records and to satisfy the Council that sufficient resources are being made

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2 Bodies subject to the Scottish FOIA, the Security Service, the Secret Intelligence Service, the Government Communications Headquarters, units assisting GCHQ, and the special forces
available for the backlog to be cleared in the stated period. The retention will only be authorised for the period needed to clear the backlog.

**Retentions for ‘any other special reason’**

The Open Government White Paper indicated that retention for any other special reason, in the words of s3(4), is appropriate for records whose sensitivity is such that it cannot be estimated when the record may be released. In other words, the sensitivity is indefinite.

This provision has most commonly been used for national security records which remain classified. Consider redaction if the removal of a small portion of the record would enable the rest of the file to be transferred.

**Blanket retentions**

In some instances the Lord Chancellor has given his approval to the retention of large categories of records of a similar character. The reasons for non-disclosure are the same for each record covered by such approvals. The White Paper refers to these instruments as giving a ‘blanket’ approval to retain. The Lord Chancellor’s instruments giving ‘blanket’ approvals to retain are:

- Security and Intelligence material: created down to 1981
- classified records of the Special Branch of the Metropolitan Police down to 1985
- records relating to defence applications of atomic energy
- personal records of civil servants created before 1985
- personal records of the members of the armed forces and Home Guard created before 1979
- Teachers’ pensions files and teachers’ misconduct files created between 1914 and 1978

Previous blanket approvals were given in relation to various defence matters, but these have expired and have not been renewed.

The most widely used blanket is that relating to intelligence and security. It covers records held by or on behalf of the Government Communications Headquarters (GCHQ), the Secret Intelligence Service (SIS) and the Security Service, and other records which relate to security or intelligence service activities, and which are held by the agencies themselves or by any other department. Details of this blanket have been published.
However, the White Paper indicates that intelligence-related documents held in other departments are to be reviewed in the normal manner and released if they are no longer sensitive. There is no obligation to retain all material which could fulfil the criteria of the instrument; the blanket is an administrative tool to avoid the need for a long list of itemised applications to retain records. Some records previously held by GCHQ and the Security Service have been transferred to The National Archives.

Guidelines on retention

The White Paper imposes the requirement that the Lord Chancellor’s Advisory Council should see and advise the Lord Chancellor on applications to retain records. The public must be told which of these reasons applies to the records unless to do so would put at risk the information which has led to the material being withheld. The Advisory Council will require sufficient detail about the records to be satisfied that the retention is proper. The Advisory Council uses an aide-memoire of commonly cited grounds for retention, which is based on the previous practice of the Council.

This table provides a summary of the most common grounds for retention. The numbers below are those used on applications to the Advisory Council. Normally a retention period of up to five years is granted when grounds 1 - 5 or 7 are satisfied and up to ten years for ground 6.

<table>
<thead>
<tr>
<th>Number</th>
<th>Grounds for retention</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Records or series of records which have not been selected for transfer to The National Archives or a place of deposit, but which the department has retained after they are defined as historical records because they are required for its own administrative purposes</td>
</tr>
<tr>
<td>2</td>
<td>Records or series of records that have been selected for transfer to The National Archives or place of deposit but are still required for administrative purposes</td>
</tr>
<tr>
<td>3</td>
<td>Series of records which are known to contain items that are defined as historical records, but which it is more effective to treat as a unit for appraisal purposes to review at a later date related to the age of other records in the series</td>
</tr>
<tr>
<td>4</td>
<td>Records or series of records which form part of a backlog awaiting appraisal or preparation for transfer</td>
</tr>
</tbody>
</table>
| 5      | Records or series of records which have been retained for the writing of official
<p>| | |</p>
<table>
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</thead>
<tbody>
<tr>
<td>6</td>
<td>Records retained in departments on security or other specified grounds</td>
</tr>
<tr>
<td>7</td>
<td>Records of international organisations for which there is not yet any agreement for release</td>
</tr>
</tbody>
</table>
Annex A Advisory Council on National Records and Archives

The Public Records Act (PRA) provides

(2) There shall be an Advisory Council on Public Records to advise the Lord Chancellor on matters concerning public records in general and, in particular, on those aspects of the work of the Public Record Office which affect members of the public who make use of the facilities provided by the Public Record Office.

The Master of the Rolls shall be chairman of the said Council and the remaining members of the Council shall be appointed by the Lord Chancellor on such terms as he may specify.

[(2A) The matters on which the Advisory Council on Public Records may advise the Lord Chancellor include matters relating to the application of the Freedom of Information Act 2000 to information contained in public records which are historical records within the meaning of Part VI of that act.]

(New subsection inserted by Freedom of Information Act 2000 (c36), Schedule 5, paragraph 1)

The function of the Lord Chancellor's Advisory Council on National Records and Archives is to advise the Lord Chancellor, and through him other ministers as appropriate, on all matters relating to records and archives in the United Kingdom and in particular in England and Wales. It is chaired by the Master of the Rolls.

Among the Council’s most important tasks are issues around access to public records. Under the FOIA, the Advisory Council is responsible for advising the Lord Chancellor on the application of the act to historical public records. In particular this involves acting for the Lord Chancellor in advising government departments on the relative strengths of the public interest in the release of particular records and the public interest in their non-disclosure.

In addition, the Council reviews applications from departments for the retention of public records under the PRA. The Lord Chancellor never signs a retention instrument until he has received advice on it from the Council. The justification for the use of FOI exemptions and for retentions is scrutinised closely, and departments are often asked for further information. This reconsideration
can lead to a document being made available after all. If the Council cannot reach a decision by any other means, it may ask the Master of the Rolls to nominate a member to inspect documents and make recommendations.

The National Archives' website has more information about the work of the Advisory Council.
Annex B Redaction

Redaction is the separation of disclosable from non-disclosable information by blocking out individual words, sentences or paragraphs or removing whole pages or documents prior to the release of the record. In the paper environment some organisations will know redaction as extracts when whole pages are removed, or deletions where only a section of text is affected. Information that is redacted but transferred to The National Archives would form an extract that is entered onto the catalogue, and so may be the subject of an FOI request to review its ‘closed’ status.

The Lord Chancellor’s records management code advises departments to consider the redaction of public records on transfer if this means parts of records can be released. Separate guidance on redacting records is available.

Time spent on redaction of a record should be proportionate to its historical value and the resources available for preparation of transfer as a whole. When considering the redaction for transfer to archives (as opposed to in response to FOI requests) there is no definitive policy on when redaction is necessary and departments should be aware that devoting large amounts of resource to heavy redaction in one series of records may significantly delay the transfer of other open records for public use and compliance with the PRA.

When redaction is being considered several factors should be taken into account as to whether to redact and how to do it. The department must consider at what point does the level of required redaction and the nature of the information justify individual word deletions, whole-page extraction, or closure of the whole record instead. Departments may need to reconsider the balance if redaction of individual records takes more than two hours. Factors involved are:

- **Loss of meaning** - the ultimate test is whether or not redaction will result in a record that still has meaning. It is difficult to quantify this in terms of percentages as it will depend on the nature of the information but if more than a third needs removing from a document then the department should check that the releasable information is likely to make sense to a researcher.

- **Likely level of public interest** - when a high-profile subject appears on The National Archives’ catalogue, whole record closure or retention is likely to prompt FOI requests from the public to such records, probably requiring
redaction soon after transfer if not all the record is exempt. It would be more manageable to do such extractions/redactions before transfer, without the statutory deadlines of processing an FOI request, so a record on a major historical event might justify considerably more than 2 hours’ effort on redaction before transfer if the content is of high public interest whereas it may be difficult to justify spending considerable time redacting files if they are likely hardly ever to be consulted.

**Effort required to redact** - what is the quantity of information that requires redaction? If it is a significant proportion then the whole record can be closed. This must to some extent be considered proportionately to the size of the piece - one hour spent on a slim report may be excessive, whereas on a 400-page file it may not. Removing pages as extracts make be quicker than making individual deletions on pages but how much meaning would be left in a file after the deletions? Batched redacted pages from one record into manageable numbers of items for cataloguing purposes is preferable.

**Risk of error** - redaction always carries the risk of something sensitive being overlooked, and therefore inadvertently released. High volumes of redaction within a single piece increase the risk of a slip in concentration, and especially where it is repetitive (for example, ‘delete all references to the following names..[people/places]…’). A high volume of scattered but repetitive sensitivities should be considered a high risk, and it may be safer to extract whole pages. Departments should consider how experienced staff are at redaction and what the possible consequences of human error are if mistakes are made.
Annex C Closed descriptions

It is recognised that very occasionally a catalogue description may be considered exempt under FOI and should be withheld from the public until the record becomes open (for example, the names of victims of sexual assault that are protected by law). In such cases, the records involved should be catalogued in the ordinary way and departments should then indicate clearly on the transfer form the numbers of the records which are to have their descriptions withheld. The scope/contents will not be added to the catalogue at The National Archives (although the archival reference will) and will be held in secure conditions until the record(s) become open. At this point the full description will be added to the catalogue. It is preferable in the meantime if some form of alternative to the full description can be displayed rather than leaving it completely blank, for example ‘Mental Health hospital patient case paper, not full description, name withheld’. However, the record will still be displayed as a closed record with closed description until the full description is released.
Annex D Statute bars

The release of some information is prohibited by provisions contained in legislation (such as acts, rules, regulations, orders) known as statute bars. Usually such prohibitions apply to the collectors of information and cease to apply when they transfer the custody of the records to The National Archives although the records may still be closed under other FOI exemptions. Some bars have time limits (sunset clauses) so that they do not apply to information over a specified age eg for the lifetimes of individuals concerned. When FOI was implemented the Department for Constitutional Affairs (now the Ministry of Justice) conducted a review of statute bars to see which were no longer required or whether their terms should be varied. FOIA s 75 contains a power to repeal or amend statutory bars to access that existed before November 2000 by Order. Specifically section 75 allows the Secretary of State to relax or remove aspects of laws that have a section 44 prohibition via a Statutory Instrument. There has been one such SI to-date (SI 2004/3363).
Annex E List of URLs in this document

Purpose of toolkit

Environmental Information Regulations 2004
Freedom of Information Act 2000
www.legislation.gov.uk/ukpga/2000/36/contents

What are public records, and who is responsible for them?

Constitutional Reform and Governance Act 2010
Environmental Information Regulations 2004
Freedom of Information Act 2000
www.legislation.gov.uk/ukpga/2000/36/contents
Lord Chancellor’s code of practice on the management of records under section 46 of the Freedom of Information Act
www.justice.gov.uk/information-access-rights/foi-guidance-for-practitioners/code-of-practice
Public Records Act 1958
www.legislation.gov.uk/ukpga/Eliz2/6-7/51/contents

Principles for determining access status of records on transfer

DEFRA guidance on Environmental Information Regulations
ICO guidance on exemptions
www.ico.gov.uk/for_organisations/guidance_index/freedom_of_information_and_environmental_information.aspx#exemptions
MoJ guidance on exemptions
www.justice.gov.uk/information-access-rights/foi-guidance-for-practitioners/exemptions-guidance
Public Records Act 1958
www.legislation.gov.uk/ukpga/Eliz2/6-7/51/contents

White Paper, Open Government (Cm 2290, 1993)

Freedom of information exemptions

Freedom of Information Act 2000
www.legislation.gov.uk/ukpga/2000/36/contents

Public Records Act 1958
www.legislation.gov.uk/ukpga/Eliz2/6-7/51/contents

Summary of FOI Exemptions

Constitutional Reform and Governance Act 2010

Data Protection and personal information

Code of practice for records managers and archivists under s 51(4) of the Data Protection Act 1998

Data Protection Act 1998

www.ico.gov.uk/foikb/FOIPolicyDPAspecialpurposesanddisclosuresunderFOIEIR.htm

Procedures for closure on transfer

The National Archive’s closure application form
nationalarchives.gov.uk/documents/information-management/closure_form.xls

The National Archive’s closure application form guidance notes
nationalarchives.gov.uk/documents/information-management/closure_transfer.pdf

The role of the Advisory Council
nationalarchives.gov.uk/documents/ac_role.pdf
Access to public records

Records outside The National Archives

Guidance on applying FOI to public records in places of deposit
nationalarchives.gov.uk/documents/information-management/foi_guide.pdf
Public Records Act 1958
www.legislation.gov.uk/ukpga/Eliz2/6-7/51/contents

Retention of public records by departments

Public Records Act 1958
www.legislation.gov.uk/ukpga/Eliz2/6-7/51/contents
White Paper, Open Government (Cm 2290, 1993)

Annex A

Advisory Council
nationalarchives.gov.uk/advisorycouncil/?source=ddmenu_about5
Freedom of Information Act 2000
www.legislation.gov.uk/ukpga/2000/36/contents

Annex B

Redaction
nationalarchives.gov.uk/documents/information-management/redaction_toolkit.pdf

Annex D

Statutory Instrument SI 2004/3363