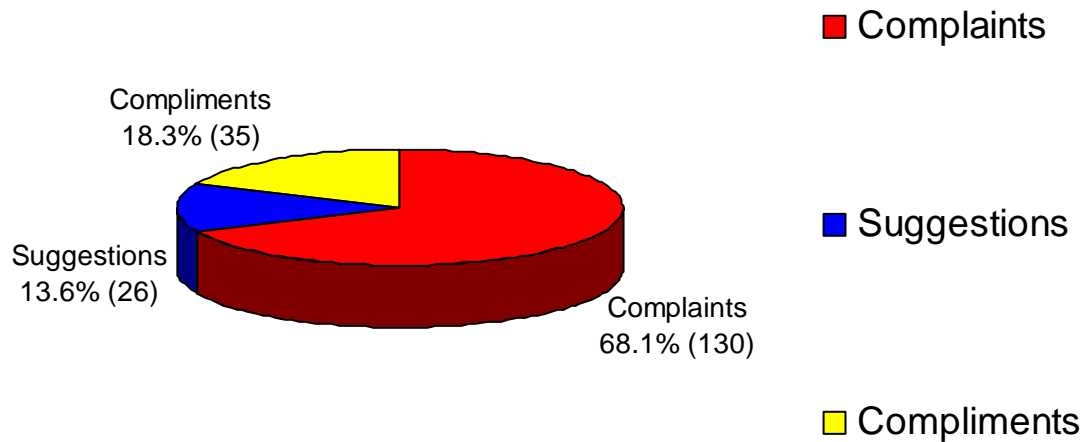


Complaints, suggestions and compliments received January – May 2008



Complaints received (breakdown)

January – May 2008

