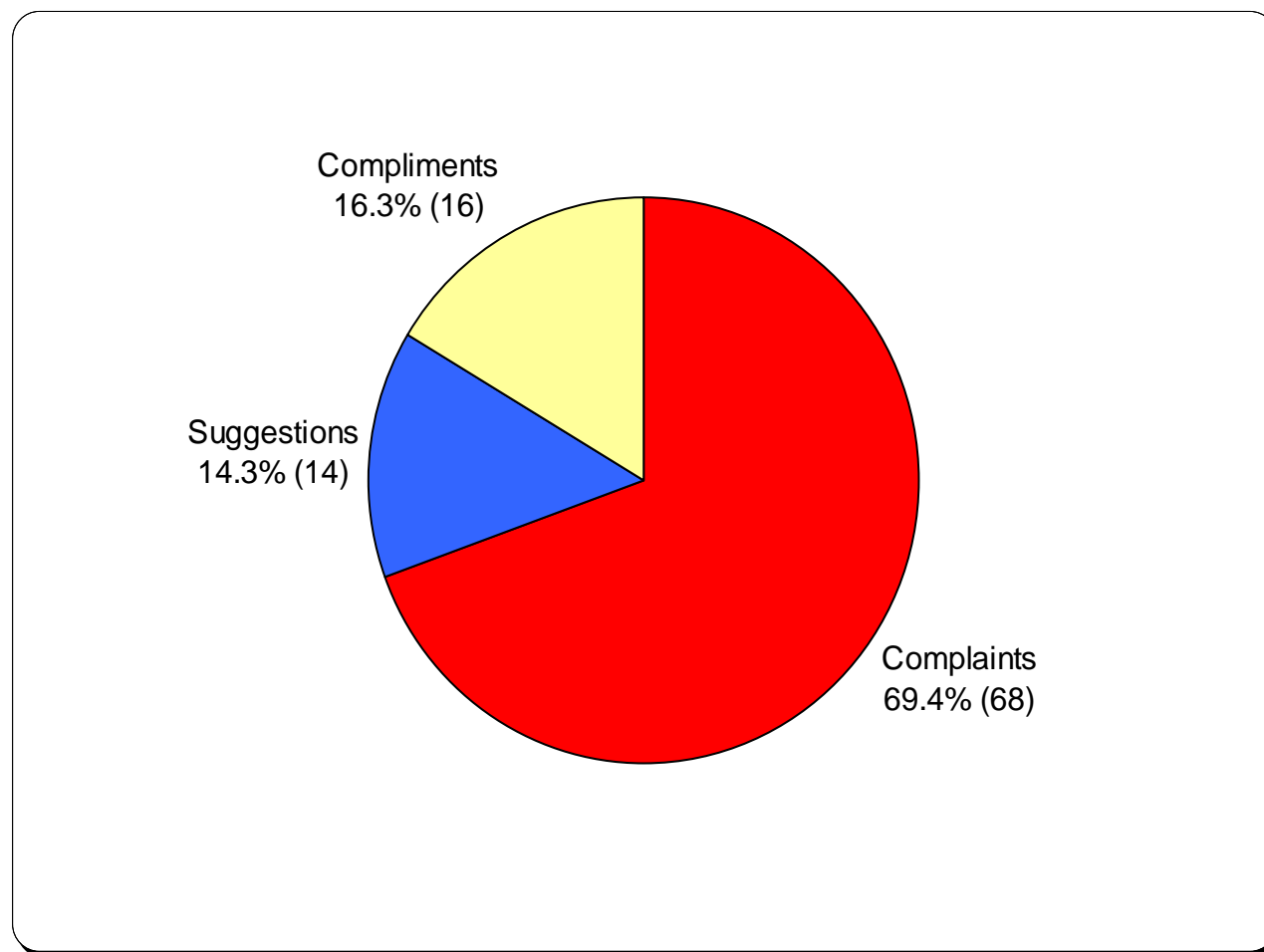


Complaints, suggestions and compliments received January – March 2008



Complaints received (breakdown)

January – March 2008

