

Capita's 6th National Conference

Information Sharing Across the Public Sector

Wednesday 29th April 2009 – Central London

Plus a Half-Day Briefing

The Legal Essentials for Information Sharing

Tuesday 28th April 2009 – Central London



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Information Commissioner's Office

Information Sharing Across the Public Sector

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Capita's 6th **National Information Sharing Across the Public Sector Conference** provides high level strategic guidance and practical insight into the challenges and solutions of effective data sharing.

Information sharing within and between public sector organisations is complex and often controversial. However, publicised data losses and recent criticisms of failures to share vital information in sensitive cases have put data sharing firmly at the top of the agenda.

This key gathering of policymakers and practitioners will focus on both **data protection** and **information sharing**. It provides delegates with examples of effective information sharing with key partners whilst focussing on security and minimising risk.

Key issues covered include:

- **Sharing sensitive information** securely
- Putting **information management at your organisation's core**
- **Assessing and managing risk**
- Implementing **multi-agency protocols**
- Maintaining **public confidence** and service delivery

This is a must attend event for all those with responsibility for information sharing and data protection. Engage with experts and peers to take away best practice and lessons learnt to implement in your organisation.

Sponsorship and Exhibitor Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Alice Stuart on 020 7960 7721 or email alice.stuart@capita.co.uk

Benefits of Attending

- Hear from the **ICO about their new powers** and the impact for the public sector
- Get to grips with **information security** and how to get **staff buy-in**
- Learn about the **funding available** to implement Government Connect's **secure information exchange technology**
- Improve your understanding of **sharing and protecting children's data** and the implications of **ContactPoint**
- Find out about the progress on the **integration of health and social care** information – and what this means for you
- Gain best practice on **multi-agency information sharing and setting up protocols** through a range of case studies from across the sector
- Benefit from guidance from the Government on how **Freedom of Information** requests work alongside **data protection**



CPD

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event.

Who Should Attend

This conference and briefing benefits delegates from central and local government, education, health, criminal justice and other areas of the public sector, including representatives from:

- Education Teams
- Children's Services
- Adult Social Services
- LSCBs
- PCTs and the NHS
- Police Forces and CDRPs
- Central Government Departments and Agencies
- Voluntary and Community Sector

Key Job Titles:

- FOI Champions
- Chief Executives
- Portfolio Holders for Local Authority E-Government
- E-Government Programme Managers
- Heads of ICT
- Data Protection and Freedom of Information Officers
- Information Governance Officers
- Records and Information Management Officers
- Legal Officers
- Contact Point Managers
- Customer Service Managers
- Child Protection Officers
- MAPPA Teams
- Caldicott Guardians

**

ATTEND BOTH EVENTS AND RECEIVE A 20% DISCOUNT

Briefing

The Legal Essentials for Information Sharing

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This interactive workshop, facilitated by Rosemary Jay from Pinsent Masons, provides delegates with the opportunity **to understand the legal context and complexities of information sharing**. It has been specifically designed to increase understanding of when, where and how information can be shared.

With **recent case studies and best practice**, attend to take away practical guidance and information to develop working procedures and improve performance in your organisation.

Benefits of Attending

- **Question our expert facilitator** about the legal data sharing challenges you face
- Find out **when information can be shared** and what is deemed **'in the public interest'**
- Learn how **information sharing can take place securely** within the complex legal framework
- Identify **when and where consent is required**

Forthcoming Events for 2009

Children's Trusts – 30th March – Central London

Public Sector Contact Centres – 21st April – Central London

Safeguarding Children – 22nd April – Central London

Conference programme

09.20 Registration, Tea and Coffee

09.50 Chair's Opening Remarks

Penny Hill, Information Strategy Manager
Warwickshire County Council and Board Member
National Information Governance Board for Health and Social Care

Keynote Address:

09.55 **Creating Opportunities for Public Sector Information Sharing**

- Putting data at the core of public sector organisations
- The benefits of re-use of public sector information
- Creating a culture of good data management

Professor David Rhind CBE, Chair
Advisory Panel on Public Sector Information
Ministry of Justice

10.20 Questions and Discussion

Setting the Context:

10.30 **Information Sharing in the Public Sector**

- New ICO powers and penalties on data controllers
- Scrutiny of compliance
- Guidance on ICO notification

David Smith, Deputy Commissioner, Data Protection
Information Commissioner's Office

10.55 Questions and Discussion

11.05 Tea and Coffee

11.25 **Secure Technology: Cross Public Sector Data Sharing**

- Implementing Government Connect across all local authorities – funding and support available
- Secure exchange of information between local and central government and across other agencies
- Realising the benefits: efficiency, security and improved customer service

Philip Littleavon, Programme Director
Government Connect

11.50 Questions and Discussion

12.00 **Data Sharing and Data Protection in Local Government**

- Dealing with FOI requests and current regulation
- How data sharing fits in with data protection

Richard Smith, Departmental Freedom of Information and
Data Protection Officer, **Communities and Local Government**

12.30 Questions and Discussion

12.45 Lunch

Policy into Practice

13.45 **Linking Health and Social Care in London**

- Integrating data through the Common Assessment Framework for Adults
- The CAF Demonstrator Programme
- Developing a solution to enable sharing of assessments and care plans
- Reducing duplication

Keith Strahan
NHS London – CAF Lead
London Programme for IT, **NHS London**

14.10 **Managing, Sharing and Shielding Children's Information**

- How ContactPoint fits in with the data sharing agenda
- Good practice – data protection, security and accreditation
- Staff training within and across agencies

Jen Re, ContactPoint Implementation Manager
Stockport Council

Stockport is one of the 17 Contact Point Early Adopter Authorities

14.35 Session Questions and Discussion

14.50 Tea and Coffee

15.05 **A Practical Approach to Information Security and Information Assurance**

- Overview of the current challenges – balancing security policies with business need
- What's working - best practice developments
- Getting staff buy-in on all policies

David Sifleet, Chair
Information Security for London Forum and
Audit Manager, **Transport for London**

15.30 **Sharing Across Partner Agencies**

- Writing effective multi-agency protocols
- Removing the 'fear factor' by providing a safe and secure framework for sharing information
- A wider approach - engaging the Fire Service, housing associations and third sector partners

Lucy Magill, Head of Public Protection
Thurrock Council
Making Thurrock Safer Community Safety Partnership

15.50 Session Questions and Discussion

16.00 Chair's Closing Remarks

Briefing programme

13.00 Registration, Tea and Coffee

13.30 Workshop Facilitator

Rosemary Jay, Partner, **Pinsent Masons**

13.40 **Understanding Confidentiality and Privacy**

- What is meant by "privacy"?
- How does this fit with confidentiality and data protection?
- How does this fit with security obligations?
- What sort of information can be confidential?
- Can confidentiality apply in the public sector?
- Fitting with other categorisations e.g. sensitive personal data

14.00 Questions and Discussion

14.10 **Understanding Consent**

- When is consent irrelevant?
- Difference between notice and consent
- Can consent "cure all"?
- How does consent relate to the legal powers of organisations?

14.45 Questions and Discussion

14.55 Tea and Coffee

15.15 **Public Interest and Disclosure/Sharing**

- Evaluating the public interest in disclosure
- What rights are we protecting?
- How does the Data Protection Act apply here?
- What are the implications for **how** we share?
- Understanding the O'Donnell report requirements

15.45 Questions and Discussion

15.55 **Statutory Powers and Process**

- Assessing what powers the organisation has
- Review of gateways
- Results of the Walport/Thomas data sharing review

16.25 Questions and Discussion

16.40 Conclusions and Close of Workshop

Booking Form


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Easy ways to book

 FAX your completed form to 0870 165 8989

 ONLINE www.capitaconferences.co.uk

 POST your completed form to: Capita Conferences Administration, 4th floor, Dean Bradley House, 52 Horseferry Road, London, SW1P 2AF

 ENQUIRIES 0870 400 1020

****Book a 3rd delegate @ 1/2 price**
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Forename	
Job Title	
Organisation	
Address	
Post code	
Telephone	

1st Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

2nd Delegate

Surname	Title
Forename	
Job Title	
Organisation	
Email	
Telephone	
Fax	
Dietary/Access requirements	

Payment details

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Public Sector (non Central Govt) @ £399.00 (£458.85 inc. VAT) No. of delegates

Central Govt and Agencies @ £445.00 (£511.75 inc. VAT) No. of delegates

Private Sector @ £545.00 (£626.75 inc. VAT) No. of delegates

****Concessionary Discount** @ £195.00 (£224.25 inc. VAT) No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

The Legal Essentials for Information Sharing – Tuesday 28th April 2009 – Central London

Public Sector (non Central Govt) @ £299.00 (£343.85 inc. VAT) No. of delegates

Central Govt and Agencies @ £345.00 (£396.75 inc. VAT) No. of delegates

Private Sector @ £445.00 (£511.75 inc. VAT) No. of delegates

****Concessionary Discount** @ £195.00 (£224.25 inc. VAT) No. of delegates

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

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If you are unable to attend the event but would like to receive the supporting documentation, this can be supplied as either a hard copy (by post) or a PDF file (supplied by email). Please post or fax this form with contact, address and payment details

Please send me	<input type="checkbox"/>	PDF @ £95 - plus VAT (£109.25 total)	NB: Documentation will be sent out after the event
	<input type="checkbox"/>	Paper @ £95 - VAT not applicable	

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Documentation

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**Special offers may not be used in conjunction with other discounts.

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We regret that no refund can be made after that date, although substitutions can be made at any time.

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